---New laws now require us to inventory the types of service lines in our City system---
Your Help is Appreciated! Contact the Office With Questions

Water Service Line Customer Survey

As your water provider, we need to determine the material of your water service line to ensure safe drinking water and to comply with new regulations. A service line is the underground pipe that carries water from the water main, likely in the street, into your home or building. Refer to the attached instructions on how to locate your water service line and identify its material.

Please complete the brief survey below to see if your service line contains lead. Return the completed survey form and if possible, a photo of your service line to us as soon as possible.

SECTION 1 - GENERAL INFORMATION

Physical street address (do not list P.O. Box): _____

Name: _____

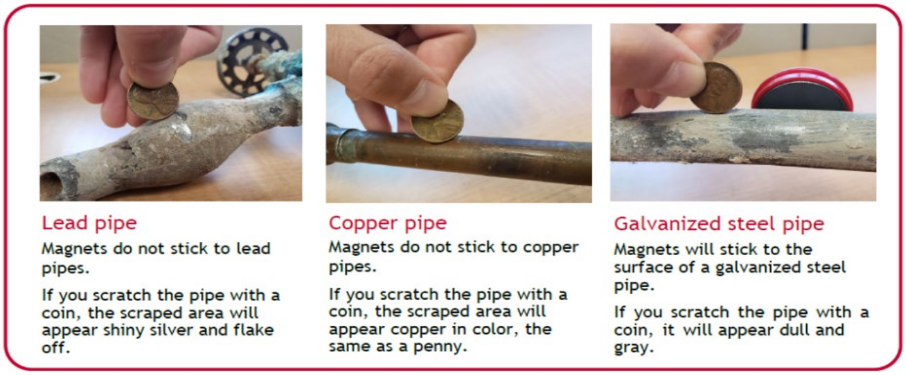
Phone Number: _____ Email Address (optional): _____

Home/building build date: _____

Are you aware of water service line replacement or repairs: ☐ **Yes** ☐ **No**

If yes, please describe: _____

SECTION 2 - SERVICE LINE IDENTIFICATION



What is the material of the service line pipe entering your home/building:

☐ **Copper** ☐ **Plastic** ☐ **Galvanized iron or steel** ☐ **Lead** ☐ **Other/Unknown**

How did you determine the material?

☐ **Scratch/magnet test** ☐ **Visual** ☐ **Lead swab test** ☐ **Plumber or other qualified professional**

Do you need additional assistance with locating your service line or determining its material?

☐ **No** ☐ **Yes, I would like to schedule a phone call or site visit.**